



FORBES OF KINGENNIE
COUNTRY RESORT

Hot Tub Rules and Regulations

Our staff are trained in the maintenance and management of hot tubs in order to comply with Health & Safety guidance and to provide the safest and best possible hot tub experience at Forbes of Kingennie Country Resort.

Hot Tub Guidelines:

We want you to enjoy and get the most from your hot tub during your stay. This is why we ask all guests to read the Hot Tub Rules and Regulations, to ensure all members of your party are familiar with and observe the guidelines.

To comply with best practice our team will check the hot tub first thing in the morning at 08:00am and will enter the grounds to do so, on your day of check out the hot tub will be emptied to follow requirements in relation to the cleanliness.

We have a 10pm external noise curfew. If you are using the hot tub please turn off the jets and ensure there is no noise past this time.

We reserve the right to withdraw the hot tub without refund in the event of misuse.

If the hot tub needs to be shut down, cleaned and refilled due to misuse then an additional charge will apply.

Please note that on busy changeover days your hot tub may not be up to full temperature by your arrival.

Your Health & Wellbeing:

- Our hot tubs are set at 40°C and we recommend that this should not be exceeded.
- Please shower and rinse before using the hot tub, as this washes away many of the common skin bacteria and chemicals that will reduce the effectiveness and cleanliness of the hot tub.
- If you are wearing fake tan, make up or any tanning products please do not enter the hot tub.
- People with skin, ear, genital or other body infections, open sores, or wounds should not use the hot tub due to the risk of spreading infection.
- Pregnant women and persons with heart disease, diabetes, low or high blood pressure, or any serious illness should consult their doctor before using the hot tub.

General Guidance:

- Towels used must be left upon departure; an additional charge may be applied if they are taken.
- Operating instructions will be given on arrival.
- Undo clips and use the cover lifter to remove the cover.
- Ensure that the hot tub is never fully switched off, as this will cause loss of heat and affects sanitation.
- Take care when entering and leaving the hot tub as the stairs can become slippery when wet.
- When not in use make sure the cover is on and secure.

Please Note:

- Do not use the hot tub if you notice any deterioration or discolouration of the water. Contact (01382 350777) and stop anyone from using the hot tub until it has been checked.
- Do not consume alcohol before or during hot tub use. The heat of the water speeds up the effects of alcohol and can cause sleepiness, dizziness and unconsciousness.
- Do not use the hot tub while using narcotics or other medication that may cause sleepiness, drowsiness or raise/lower blood pressure.
- Do not drink or immerse your head in the hot tub water. This increases the risk of infection and can heighten the dangers of drowning due to suction below the water line.
- Do not bring glass near the hot tub, as broken glass is a serious hazard and breakages will require the hot tub to be drained and cleaned. Plastic alternatives are available in each lodge.
- Do not sit on the plastic lid, which covers the filter, or the hot tub cover.
- Do not use any electrical appliances near/in the hot tub.

It is essential that you ensure all guests in the lodge are aware of the above guidelines and safety information that we have provided.

To confirm you have read, understood and accepted the above please sign and return this document

Please note that you will not have access to the hot tub until this signed form is not returned.

Thankyou for your cooperation and enjoy your hot tub!

Signed:.....

Name:.....

Booking Reference Number:.....

Date:.....